

Appendix A**Details of consultation responses on proposed changes to concessionary travel**

- Findings as end of 25th June 2013

Concessionary Travel user numbers

- 120,000 older person pass holders
- 8,500 disabled person pass holders
- 3,600 vouchers holders

Consultation Process

The consultation ran from 20th May to 30th June 2013. The consultation was sent to disabled and elderly representative organisations and voluntary sector transport providers.

A press release covered the consultation process and a Members' News in Brief was circulated to all County Councillors.

The consultation was also promoted via a scrolling news item on the front page of the County Council website.

Count of responses to 25 June 2013: 357

Headlines**Withdrawal of half fare on community transport**

- **80% disagreed** that it should be withdrawn (60% 'Strongly Disagreed')
- 12% agreed it should be withdrawn

Withdrawal of taxi vouchers for disabled people who cannot use conventional bus services and for older people who live over 800 metres from an hourly bus

- **80% disagreed** that it should be withdrawn (58% 'Strongly Disagreed')
- 7% agreed it should be withdrawn

Withdrawal of free bus travel for disabled people before 9.30am, Mondays to Fridays

- **68% disagreed** that it should be withdrawn (50% 'Strongly Disagreed')
- 22% agreed it should be withdrawn

Withdrawal of free bus travel for older people and for disabled people after 11pm, Mondays to Fridays

- **50% disagreed** that it should be withdrawn (36% 'Strongly Disagreed')
- 35% agreed it should be withdrawn

Concessionary type

85% currently use some form of concessionary travel, of which:

- 87% use bus passes for older people
- 11% use bus passes for disabled people
- 2% use taxi vouchers

Findings by statistical significance

Withdrawal of half fare on community transport (340 responses)

Agreement

- Users of bus passes for disabled people were more likely than expected to 'Agree' (16%)
- Males were more likely than expected to 'Strongly Agree' (9%)
- Those aged under 40 were more likely than expected to 'Strongly Agree' (16%)
- Employees of Leicestershire County Council were more likely than expected to 'Strongly Agree' (22%)

Disagreement

- No significance found

Withdrawal of taxi vouchers for disabled people who cannot use conventional bus services and for older people who live over 800 metres from an hourly bus (323 responses)

Agreement

- Employees of Leicestershire County Council were more likely than expected to 'Strongly Agree' (20%)

Disagreement

- No significance found

Withdrawal of free bus travel for disabled people before 9.30am, Mondays to Fridays (321 responses)**Agreement**

- Males were more likely than expected to 'Strongly Agree' (16%)

Disagreement

- Users of bus passes for disabled people were more likely than expected to 'Strongly Disagree' (80%)
- Those aged under 40 were more likely than expected to 'Strongly Disagree' (84%)

Withdrawal of free bus travel for older people and for disabled people after 11pm, Mondays to Fridays (324 responses)**Agreement**

- No significance found

Disagreement

- No significance found

Note on representation

The demographic profile of respondents shows that there is an over-representation of responses (using comparable 2011 Census data) from county residents who are:

- Female
- White
- Over 60 years old
- And those who have no cars or vans in their household

There is a under-representation from county residents who are:

- Male
- Under 60 years old
- Asian or Asian British
- And those who have two or more cars or vans in their household

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